

Have your say to improve your healthcare

The NHS Friends and Family Test
www.nhs.uk/friendsandfamily

When you receive care or treatment within the NHS



you can fill out a short questionnaire called...



..The Friends and Family Test.



How likely are you to recommend
our service to your friends & family
if they needed similar care or
treatment?

<input type="checkbox"/> Extremely likely	<input type="checkbox"/> Likely
<input type="checkbox"/> Likely	<input type="checkbox"/> Extremely unlikely
<input type="checkbox"/> Neither likely or unlikely	<input type="checkbox"/> Don't know

You can often explain your answer:



**How likely are you to recommend
our service to your friends & family
if they needed similar care or
treatment?**

☐

Extremely likely

☐

Unlikely

Extremely likely



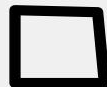
Unlikely

Likely

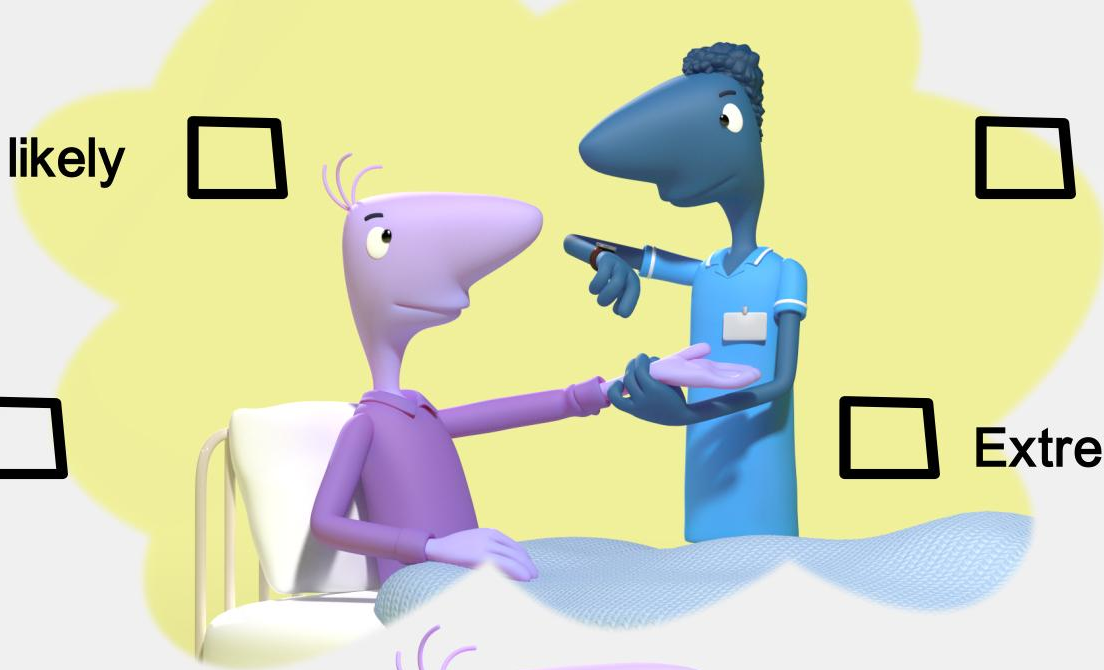


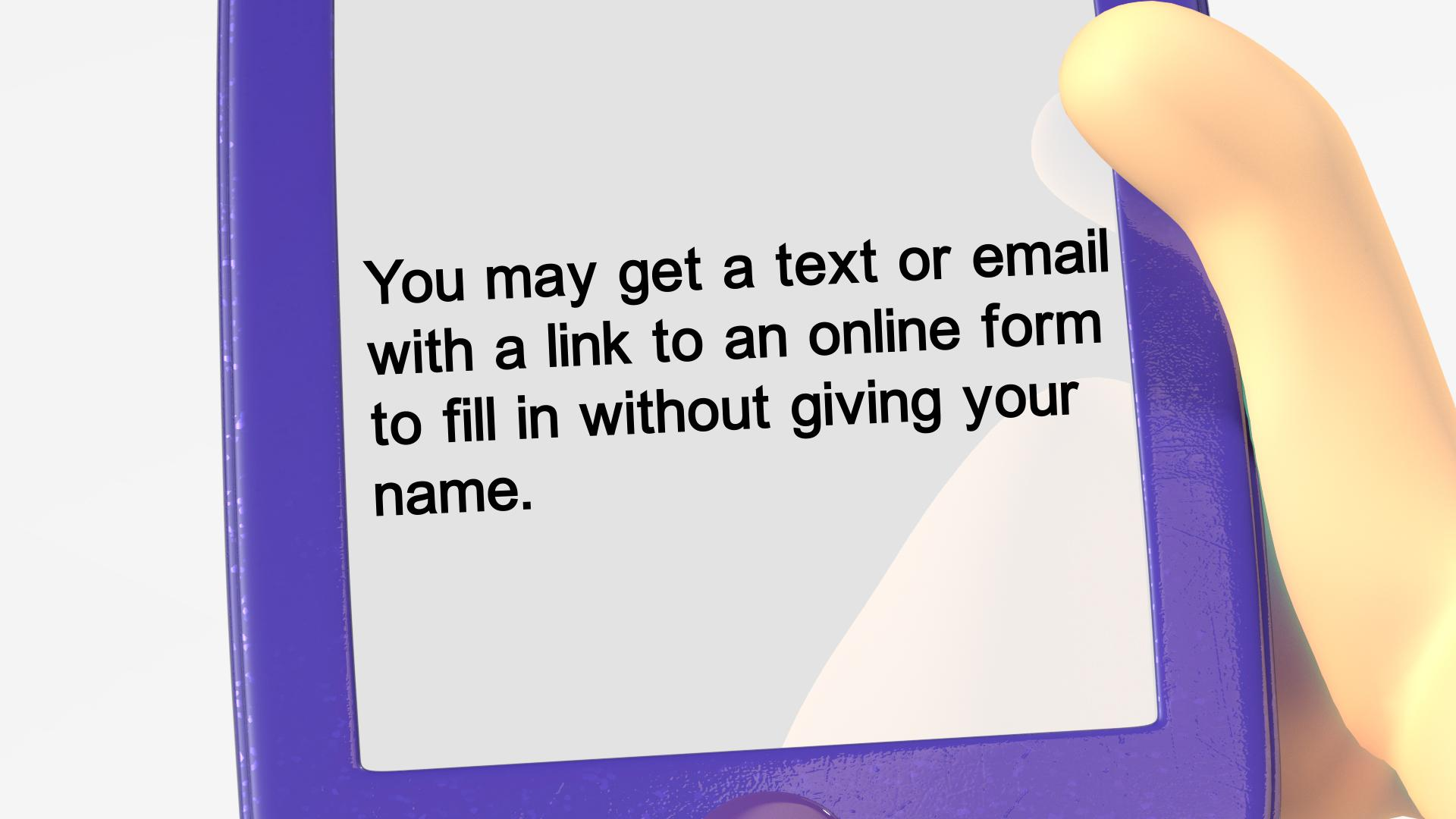
Extremely unlikely

Neither likely or
unlikely



I don't know



A close-up illustration of a hand holding a blue mobile phone. The phone's screen is white and displays black text. The hand is rendered in a light skin tone with soft shading. The phone has a blue, textured frame.

**You may get a text or email
with a link to an online form
to fill in without giving your
name.**

Your feedback remains anonymous.



**What you say will show where things
are going well..**



...and where things can be improved.

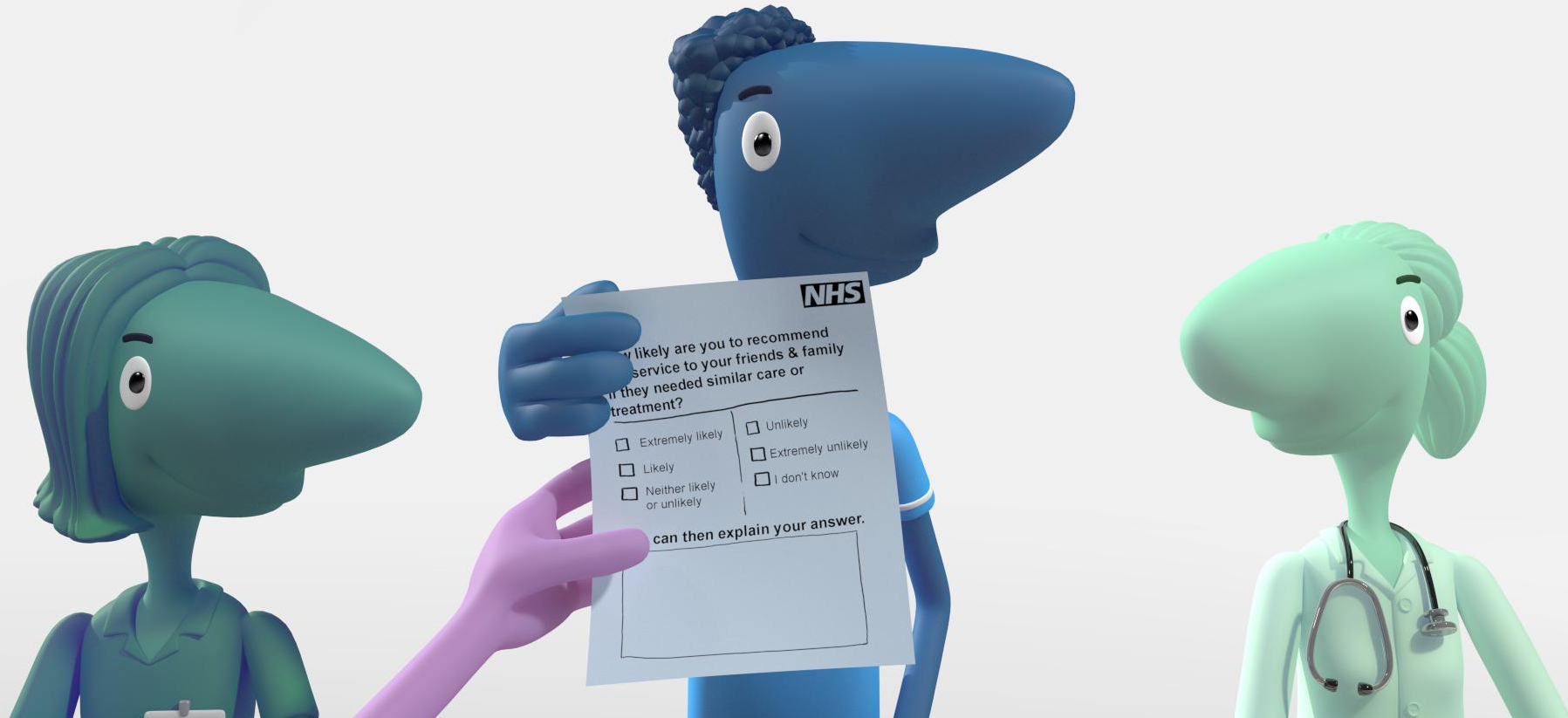
Re-hab shouldn't be boring..



So put **US** to the test and ...



..tell us what **YOU** think.





**Ask our staff how you can take part
or visit nhs.uk/friendsandfamily**